



# Ductless Site Evaluation Form

Startup Date: \_\_\_\_\_ Install Date: \_\_\_\_\_  
 Tech Name: \_\_\_\_\_  
 Equipment Brand: \_\_\_\_\_  
 Single Zone: \_\_\_\_\_ Multi-Zone: \_\_\_\_\_

## Carrier Enterprise Technical Services

Site Name:	Contractor:
Address:	Address:
City, State:	City, State:
Zip:	Zip:
Contact:	Contact:
Phone:	Phone:

**If no error codes are present and problems are related to performance and refrigerant charge has been verified, Load Calculations must be included when submitting this form.**

**Systems with chronic Communication Errors:** In addition to the gathering the below data. Disconnect the "S" wire from each end on the unit with the error, reapply power and carefully measure voltage from L1 to the disconnected "S" wire. If 20 or more volts are measured and Communication Errors persists, fix or replace all 4 wires.

Outdoor Unit Md.:	Serial:
Fault Code Displayed:	Outdoor Temp:
Voltage L1-L2:	DC Voltage S1-L2:
When measuring voltage make sure Red Lead from Meter is on L2.	
Standing System Pressure:	System Pressure Operating:

  

Indoor Unit A Md.:	Serial:	Room Temp:
Fault Code Displayed:	Fault During: Heat	Cool Both
Voltage L1-L2:	DC Voltage L2-S:	Wire Type & Size:
When measuring voltage make sure Red Lead from Meter is on L2.		
Wired Remote:	Yes Md.	Wi-Fi Kit: Yes Md.
Line Set Size:	Line Set Length:	Vertical Separation: IDU Above Below

  

Indoor Unit B Md.:	Serial:	Room Temp:
Fault Code Displayed:	Fault During: Heat	Cool Both
Voltage L1-L2:	DC Voltage L2-S:	Wire Type & Size:
When measuring voltage make sure Red Lead from Meter is on L2.		
Wired Remote:	Yes Md.	Wi-Fi Kit: Yes Md.
Line Set Size:	Line Set Length:	Vertical Separation: IDU Above Below



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Tech Name: \_\_\_\_\_

Equipment Brand: \_\_\_\_\_

Single Zone: \_\_\_\_\_ Multi-Zone: \_\_\_\_\_

### Carrier Enterprise Technical Services

Indoor Unit C Md.: \_\_\_\_\_ Serial: \_\_\_\_\_ Room Temp: \_\_\_\_\_  
 Fault Code Displayed: \_\_\_\_\_ Fault During: Heat \_\_\_\_\_ Cool \_\_\_\_\_ Both \_\_\_\_\_  
 Voltage L1-L2: \_\_\_\_\_ DC Voltage L2-S: \_\_\_\_\_ Wire Type & Size: \_\_\_\_\_  
 Wired Remote: Yes Md. \_\_\_\_\_ Wi-Fi Kit: Yes Md. \_\_\_\_\_  
 When measuring voltage make sure Red Lead from Meter is on L2.  
 Line Set Size: \_\_\_\_\_ Line Set Length: \_\_\_\_\_ Vertical Separation: \_\_\_\_\_ IDU Above Below

Indoor Unit D Md.: \_\_\_\_\_ Serial: \_\_\_\_\_ Room Temp: \_\_\_\_\_  
 Fault Code Displayed: \_\_\_\_\_ Fault During: Heat \_\_\_\_\_ Cool \_\_\_\_\_ Both \_\_\_\_\_  
 Voltage L1-L2: \_\_\_\_\_ DC Voltage L2-S: \_\_\_\_\_ Wire Type & Size: \_\_\_\_\_  
 When measuring voltage make sure Red Lead from Meter is on L2.  
 Wired Remote: Yes Md. \_\_\_\_\_ Wi-Fi Kit: Yes Md. \_\_\_\_\_  
 Line Set Size: \_\_\_\_\_ Line Set Length: \_\_\_\_\_ Vertical Separation: \_\_\_\_\_ IDU Above Below

Indoor Unit E Md.: \_\_\_\_\_ Serial: \_\_\_\_\_ Room Temp: \_\_\_\_\_  
 Fault Code Displayed: \_\_\_\_\_ Fault During: Heat \_\_\_\_\_ Cool \_\_\_\_\_ Both \_\_\_\_\_  
 Voltage L1-L2: \_\_\_\_\_ DC Voltage L2-S: \_\_\_\_\_ Wire Type & Size: \_\_\_\_\_  
 When measuring voltage make sure Red Lead from Meter is on L2.  
 Wired Remote: Yes Md. \_\_\_\_\_ Wi-Fi Kit: Yes Md. \_\_\_\_\_  
 Line Set Size: \_\_\_\_\_ Line Set Length: \_\_\_\_\_ Vertical Separation: \_\_\_\_\_ IDU Above Below

Are there any breaks, splices, wire nuts from the outdoor to indoor(s) units? Yes No

Is the signal wire used with a float switch? Yes No

Additional Observations, Comments or Services Settings Programmed, enter below: