

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2022-0018

Date: 8/5/2022

Title: Communicating Wall Control App Discontinued

Product Category: Residential Communicating Systems

Products Affected:

Residential Communicating System Wall Controls

Situation

The MyEvolution Connex and MyInfinity Touch legacy apps are being discontinued and will not be available for download from the App stores. The apps will continue to work but we are encouraging users to move to the new Bryant and Carrier Home apps available on both App stores. The below screens will pop up when a user opens the legacy app (when the app is the latest release).

The Bryant Home app welcomes you!

On this 31st of July 2022, the MyEvolution Connex app will be discontinued from the App store and the Play store.



Please download the new 'Bryant Home' mobile app and use your current MyEvolution Connex app username and password to log in.

The Carrier Home app welcomes you!

On this 31st of July 2022, the MyInfinity Touch app will be discontinued from the App store and the Play store.



Please download the new 'Carrier Home' mobile app and use your current MyInfinity Touch app username and password to log in.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.